SOCIETÀ COOPERATIVA
BILANCIAI



D440IS Terminal

Fault Codes manual

Code **81320128** EDITION 08/06/2015

17. TROUBLESHOOTING

This chapter contains descriptions of the error messages that may be displayed on the terminal along with possible remedies. Also consult the Troubleshooting chapter of the user manual.

17.1 CPU board and converter faults

Problem	Cause	Remedy
-01- Converter fault	Load cell connection faulty or missing	Check extension lead, junction box, load cells
	Return signal from load cell greater than approx. + 23 mV or less than approx. - 23 mV.	Check that the load cell is in good order and is working within its prescribed range
	Board faulty	Check the converter board using a load cell simulator. If necessary, replace the converter board and/or the CPU.
-02- Parameter memory error	Error in the data contained in the parameter memory of the board	Check the linearized calibration parameters
-04- RAM checksum error	Error in the RAM	Replace the CPU board
-05- Program checksum error	Error in program memory	Replace the CPU board

17.2 Status of the options when errors occur

	Error -01-	Error -02-	Error -04-	Error -05-
Remote commands	??	??	NO	NO
Input	NO	NO	NO	NO
Extended string transmission	YES	YES	NO	NO
Other transmission strings	NO	NO	NO	NO
Output activated	NOT ACTIVATED	NOT ACTIVATED	NO	NO

where:

"NO" means "not managed";
"YES" means "managed";
"??" is the reply on the serial line.



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